



Virtual visits

Real doctors. Real care. Real convenience.

Employees can connect with a doctor in our Virtual Visits network anytime, anywhere using their mobile device or computer.

Virtual Visits can be accessed through:

- UnitedHealthcare member websites, myHealthcare Cost Estimator, and from Find-and-Price Care on myuhc.com®.
- UnitedHealthcare Health4Me® mobile app.
- Provider groups' mobile app or website.

Employees can use Virtual Visits to get care for these and many other conditions:







- Bladder/Urinary Tract
- Bronchitis
- Cold/Flu
- Diarrhea
- Fever
- Migraine/Headaches
- Pinkeye
- Rash
- Sinus Problems
- Sore Throat
- Stomachache



**In
10-15
Minutes**

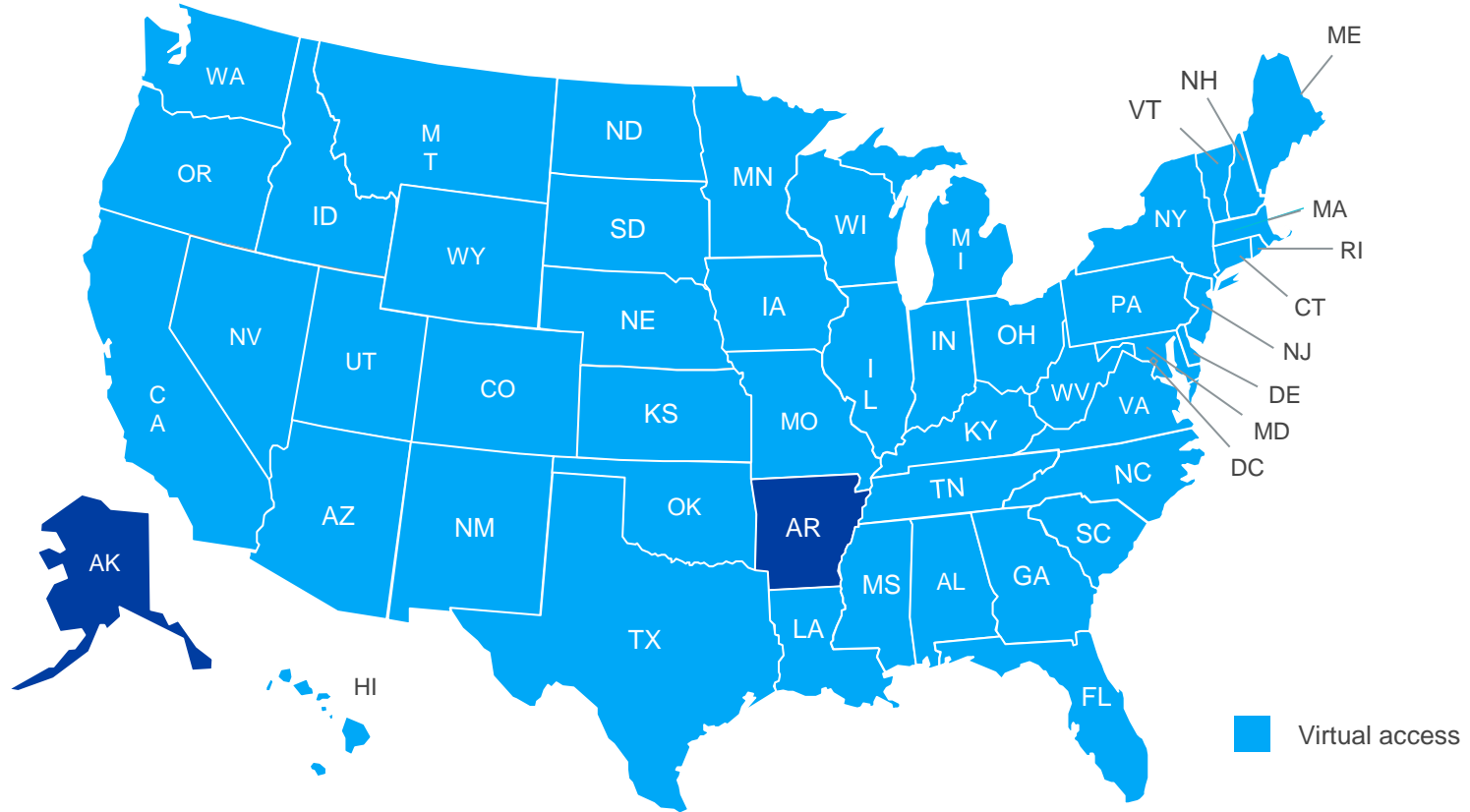
Employees get a diagnosis, and a prescription, if appropriate, for many non-emergency medical conditions¹.

Right Care. Right Place.

Where to get care	What it is	Type of Care	Cost
NurseLineSM 	NurseLine SM connects you with registered nurses 24/7: 1-877-440-0547 .	<ul style="list-style-type: none"> • Choosing appropriate medical care • Finding a doctor or hospital • Understanding treatment options • Achieving a healthier lifestyle • Answering medication questions 	No additional cost
Virtual Visit 	A virtual visit lets you see a doctor via your smartphone, tablet or computer.	<ul style="list-style-type: none"> • Allergies • Bladder infections • Bronchitis • Cough/colds • Diarrhea • Fever • Pink eye • Rashes • Seasonal flu • Sinus problems • Sore throats • Stomach aches 	\$
Convenience Care Clinics 	Visit a convenience care clinic when you can't see your doctor and your health issue isn't urgent. These clinics are often in stores.	<ul style="list-style-type: none"> • Common infections (e.g. strep throat) • Minor skin conditions (e.g. poison ivy) • Vaccinations • Pregnancy tests • Minor injuries • Ear aches 	\$\$
Primary Care Physician 	Go to a doctor's office when you need preventive or routine care. Your primary doctor can access your medical records, manage your medications and refer you to a specialist, if needed.	<ul style="list-style-type: none"> • Checkups • Preventive services • Minor skin conditions • Vaccinations • General health management 	\$\$
Urgent Care 	Urgent care is ideal for when you need care quickly, but it is not an emergency (and your doctor isn't available). Urgent care centers treat issues that aren't life threatening.	<ul style="list-style-type: none"> • Sprains • Strains • Small cuts that may need a few stitches • Minor burns • Minor infections • Minor broken bones 	\$\$\$
Emergency Room 	The ER is for life-threatening or very serious conditions that require immediate care. This is also when to call 911.	<ul style="list-style-type: none"> • Heavy bleeding • Large open wounds • Sudden change in vision • Chest pain • Sudden weakness or trouble talking • Major burns • Spinal injuries • Severe head injury • Breathing difficulty • Major broken bones 	\$\$\$\$

Access

48 states and Washington, DC



Effective July, 2016

Doctor on Demand

AmWell

of states where provider operates
of states where provider prescribes

48 (Excludes AR and AK)
48 (Excludes AR and AK)

47 (Excludes TX, AR, AK)
47 (Excludes TX, AR, AK)

CHOICE PLUS

ENGLISH | ESPAÑOL



Who are you looking for?



Primary Care
Family doctors, internists, OB-GYNs,
pediatricians




Specialty Care
Dermatologists, cardiologists,
oncologists, more



Virtual Visits
Real doctors, available online for
non-emergency medical care.


Search by provider group

CHOICE PLUS
ENGLISH | [ESPAÑOL](#)



Virtual Visits

See and speak to a doctor anytime about simple medical concerns from your mobile device or computer.




Average Visit Length

15 min.


Physicians that Meet Premium Quality Criteria*

91%

[VISIT DOCTOR ON DEMAND](#)



[Click here for states where Doctor On Demand providers diagnose and prescribe medication](#)




Average Visit Length

10 min.

Physicians that Meet Premium Quality Criteria*

96%

[VISIT AMWELL](#)



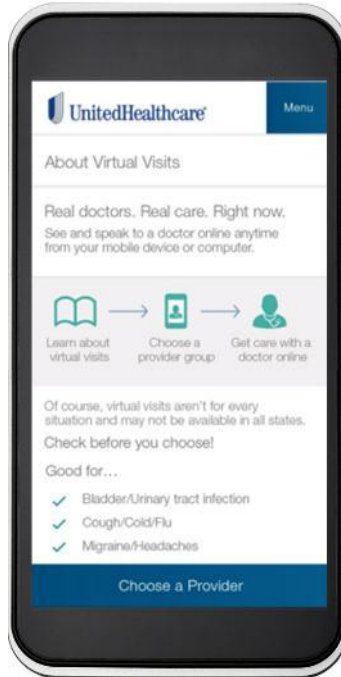
[Click here for states where Amwell providers diagnose and prescribe medication](#)

Please Note: Selecting these links will route you to an external site that is not owned or controlled by UnitedHealthcare.

Virtual Visits on Health4Me



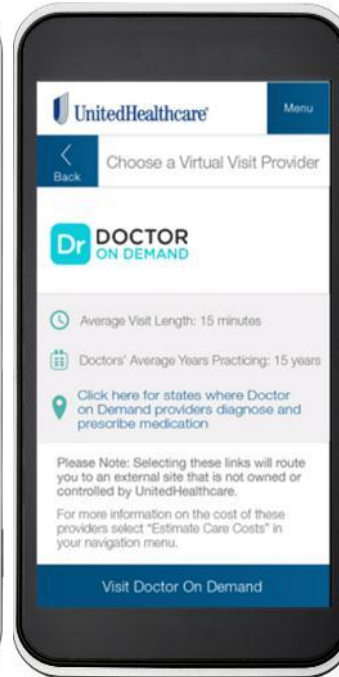
Open
Health4Me app



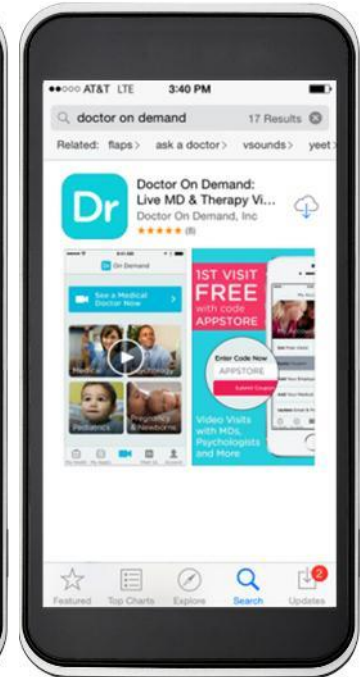
Learn
about virtual visits



See
provider groups
available and
make selection



Select
provider group



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free app